

Hospital Authority Convention 2011 Preliminary Programme

Since 1993, the Hong Kong Hospital Authority has organised an international convention every year to promote sharing of experience among local and overseas healthcare professionals. It has gone from strength to strength and become one of the largest healthcare conferences in the Asia-Pacific region. The Hospital Authority Convention held in May 2010 was attended by over 3,500 clinicians and healthcare professionals, including healthcare managers and executives from Mainland China, Hong Kong and overseas.

In 2011, the Hospital Authority will hold its Convention from 7 to 8 June at the Hong Kong Convention and Exhibition Centre. The main theme of the Convention is “Collaborative Healthcare 共建民康”. With this theme, we can explore and discuss the philosophies and concepts of collaborative healthcare across various service sectors, professions and stakeholders. We will also share knowledge and experience on approaches to developing an integrated healthcare system which is recognised for its transparent and outstanding service quality and well trusted by the community.

	7 June 2011 (Tuesday)		
	Convention Hall		
0830-0950	* Opening Ceremony		
	Welcome Address Mr Anthony WU, Chairman, Hospital Authority Congratulatory message Prof CHEN Zhu, Minister of Health, The People's Republic of China Special Address Mr Henry TANG, Chief Secretary for Administration, The Government of the Hong Kong Special Administrative Region Keynote Address Prof CHEN Zhu, Minister of Health, The People's Republic of China Keynote Address Dr York CHOW, Secretary for Food and Health, The Government of the Hong Kong Special Administrative Region Keynote Address Dr LEUNG Pak-yin, Chief Executive, Hospital Authority		
0950-1015	Tea		
1015-1130	Convention Hall	Theatre 1	Theatre 2
	* Plenary Session I Globalisation of Healthcare	Special Topic I Enhancing Outcomes	Service Priorities & Programmes 1
	Session Chairman: Mr Anthony WU, Chairman, Hospital Authority P1.1 Turning the World Upside Down - the Search for Global Health in the 21st Century Lord Nigel CRISP, UK P 1.2 Globalisation of Healthcare and Shared Decision Making Dr Michael BARRY, USA	Session Chairman: Dr C T HUNG, Cluster Chief Executive (Kowloon Central) ST1.1 Simulation-Based Education as a Cultural Change Vehicle of the 21st Century Patient Safety and Quality Care Dr Amitai ZIV, Israel ST 1.2 Real Time Monitoring of Surgical Outcomes Prof Malcolm UNDERWOOD, Department of Surgery, The Chinese University of Hong Kong	Session Chairman: Prof Sian GRIFFITHS Director , School of Public Health & Primary Care, Faculty of Medicine, HKCU Community & Primary Care SPP1.1 to SPP1.8

	8 June 2011 (Wednesday)				
	Convention Hall A	Convention Hall B	Convention Hall C	Theatre 1	Theatre 2
0900-1015	Symposium 1 Enhancing Healthcare through Service Planning	* Symposium 5 Globalisation and Chronic Disease Management	Symposium 9 Chinese Medicine	Masterclass I Services after Major Disasters	Service Priorities & Programmes 5
	Session Chairman: Prof George WOO, HA Member S1.1 Delivering Quality Aged Care Services in the 21st Century Prof John CAMPBELL, New Zealand S1.2 Success Markers of a Clinical Service Plan: Lessons from the UK Dr Ian WYLIE, UK	Session Chairman: Ms Margaret TAY, Chief Manager (Integrated care Programmes) S5.1 Globalisation and Chronic Disease Management: The Informed Patient Dr Michael BARRY, USA S5.2 Diabetes And Chronic Diseases – Preventing The Preventables Prof Juliana CHAN, HK	Session Chairman: Dr Nancy TUNG, Cluster Chief Executive (Kowloon West) S9.1 Collaborating TCM in Healthcare: an Economic Evaluation Prof Vivian WONG, HK S9.2 Integrative Approach to Safeguard the Use of Chinese Medicine Ms Teresa NGAN, HK	Session Chairman: Dr Shao-haei LIU, Chief Manager (IEC) MC1.1 Mental Health Aspects of Disasters: The Johns Hopkins' Model Resistance, Resilience, Recovery Prof George S EVERLY, USA MC1.2 A disaster public health education framework to strengthen disaster medical response in Asian urban communities Prof Emily CHAN, HK	Session Chairman: Dr K T TOM, Hospital Chief Executive (Tseung Kwan O Hospital) Staff Health and Wellness Programmes
1015-1045	Tea				
1045-1200	Convention Hall A	Convention Hall B	Convention Hall C	Theatre 1	Theatre 2
	Symposium 2 Healthcare Financing: Striking the Balance	* Symposium 6 People-centred Hospital Designs	Symposium 10 Information Technology & Healthcare	Masterclass II Hospital Accreditation	Service Priorities & Programmes 6
	Session Chairman: Ms Nancy TSE, Director (Finance) S2.1 Healthcare Financing Reform in US Prof Richard SCHEFFLER, USA S2.2 Healthcare Financing & Insurance Mr Thomas CHAN, HK S 2.3 Finding the Balance in Healthcare Financing: Leveraging the “Limited” Skills of Private Medical Insurers Mr Pang-hsiang CHYE,, HK	Session Chairman: Dr S V LO, Director (Strategy & Planning) S6.1 The Children's Hospital of Hong Kong Prof Sir Cyril CHANTLER, UK S6.2 Future Paediatric Service Development in HA Dr H B CHAN, Vice Chair Coordinating Committee (Paediatrics), HA	Session Chairman: Mr Charles MOK, Hospital Authority Member S10.1 A System of Care that Works – Using Informatics to Drive High Performance Care Dr Jack STARMER, USA S10.2 Developing the Closed-loop Inpatient Medication Order Entry System for both Safety and Efficiency Dr N T CHEUNG, HK	Session Chairman: Dr F C PANG, Chief Manager (Quality & Safety) MC2.1 Hospital Accreditation: Perspectives of Chief Hospital Managers and Staff in Hong Kong Prof Diana LEE, HK MC2.2 Surveyor's integrity and Yardstick Dr Alexander CHIU, Clinical Director (Quality & Safety), Hong Kong West Cluster Panel Discussion Mr Louie CHAN, SNO, PYNEH Dr Y K CHAN, SMO (MG), CMC Dr Y W SHUM, CC(Q&S), NTWC Ms Pearl CHAN, SNO(T&D), QMH Dr Grace CHENG, KCC CC(Q&St) Ms Fion LEE, SM(Q&St), HA Head Office	Session Chairman: Dr Libby LEE, CM SSP&KM) Sustainable System and Service Enhancement

1130-1245	* Plenary Session II Pioneering Excellence in Quality Patient Care		Special Topic II Patient Engagement and Patient-centred Care		Service Priorities & Programmes 2	
	Session Chairman: Prof Tai-fai FOK, Hospital Authority Member P2.1 Adding Value to Health Care Prof Sir Cyril CHANTLER, UK P2.2 Clinical leadership and professional change Prof John CAMPBELL, New Zealand		Session Chairman: Dr H W LIU, Director (Quality & Safety) ST 2.1Patient Engagement and Mediation Mr Danny McFADDEN, UK ST 2.2 Revisiting the 'self' in dispute management Prof Joanne CHUNG, HK		Session Chairman: Prof Sophia CHAN, Head, School of Nursing, Li Ka Shing Faculty of Medicine, HKU Collaborative Care Models SPP2.1 to SPP2.7	
1245-1400	Lunch					
	Convention Hall		Theatre 1	Theatre 2	Room 221	
1400-1515	* Plenary Session III Financing Sustainable Healthcare System		* Special Topic III Green Hospitals		Service Priorities & Programmes 3	
	Session Chairman: Mr John LEE, Hospital Authority Member P3.1 Global Review of Pay for Performance and Financing Systems Prof Richard SCHEFFLER, USA P3.2 Making System-wide Improvement in Healthcare Dr. Mats BOJESTIG, Sweden		Session Chairman: Mr Y K CHENG Hospital Authority Member ST3.1 Green & Healing Built Environment: A Hong Kong Perspective Mr KS WONG, HK ST3.2 Strategy for Green Design and Masterplanning Dr Ken YEANG, UK		Session Chairman: Dr Siu-fai LUI, Consultant (Quality & Risk Management) Quality Patient Care I SPP3.1 to SPP3.7 CCF1 Building Social Capitals to Improve Health of Population Speaker: Professor Albert LEE, Centre Director, Centre for Health Education and Health Promotion, HKCU CCF2 Crossing the boundary: Collaborative approach in Patient and Carer's Empowerment Ms. Phyllis CHAU, Community Rehabilitation Network, HK CCF3 Bridging the Gap: win-win from Integrated Discharge Support for Elderly Patients Dr MF NG, Dr KY SHA and Dr BC TONG, HA CCF 4 Hospital without walls: Changing Community Partnership To Meet The Needs of community Dr MF Leung, Service Director (Community Service and Planning) UCH CCF 5 Electronic Health Records - Mobile Records, Mobile Patient, Mobile Collaborations Dr. K M CHOY, CM (ST), HA	

1200-1315	Symposium 3 Patient Safety Practices		* Symposium 7 Enhancing Service through Pay for Performance		Symposium 11 Community Communication Experience & Engagement		Masterclass III Staff Wellness		Service Priorities & Programmes 7	
	Session Chairman: Dr C C LUK, Cluster Chief Executive (Hong Kong West) S3.1 Apple to Apple Benchmarking of Surgical Departments Dr W C YUEN, HK S3.2 Creating Value for Patient in Patient Safety Mr Peter LEE, Singapore S3.3 Teams Create Safety Prof Charles VINCENT, UK		Session Chairman: Dr FUNG Hong, Cluster Chief Executive (New Territories East) S7.1 Can Risk Adjustment Pay for Performance? Dr Karen KINDER, USA S7.2 Where does pay for performance fit in healthcare reform? Ms Nancy PARK, PriceWaterhouse Coopers HK S7.3 Pay for Performance in HA Dr K H LEE, HK		Session Chairman: Dr Margaret CHUNG, Hospital Authority Member Sharing Session on Patient Engagement in Quality Healthcare Mr Danny McFADDEN, UK Dr Rebecca LEE Lok-sze, HK Mr Russell McGOWAN, Australia MC3.1 Enhancing Personal Resilience for Healthy Work Life Mr Eric KUNG, HK MC3.2 Making People Happy Mr Chiu-ying LAM, HK		Session Chairman: Dr Derrick AU, Deputising Head (Human Resources) MC3.1 Enhancing Personal Resilience for Healthy Work Life Mr Eric KUNG, HK MC3.2 Making People Happy Mr Chiu-ying LAM, HK		Session Chairman: Dr Nelson WAT, Hospital Chief Executive (Kwong Wah Hospital/ Wong Tai Sin Hospital) Service Reviews and Audits	
1315-1430	Lunch									
1430-1545	Symposium 4 Globalization: From Metrics to Markets		* Symposium 8 Quality Care and Patient Safety		Symposium 12 Enhancing Healthcare Management		Masterclass IV Optimising Care Pathways and Clinical Performance		Service Priorities & Programmes 8	
	Session Chairman: Mr Lawrence LEE, Hospital Authority Member S4.1 Globalisation of Healthcare - Metrics and Benchmarking Dr Alexander NG, HK S4.2 Medical Tourism and Medical Industry in Asia Pacific Prof Anupam SIBAL, India		Session Chairman: Dr Joseph LUI Cluster Chief Executive (Kowloon East) S8.1 National Simulation-based High-Stakes Assessment: Challenges and Lessons Learned Dr Amitai ZIV, Israel S8.2 Simulation-based education in optimizing patient safety and outcomes: a local experience Dr P P CHEN, HK		Session Chairman: Mr Peter LO, Hospital Authority Member S12.1 A System Approach to Enhancing Health Benefits and Quality Improvement Dr Mats BOJESTIG, Sweden S12.2 The Quality Journey of New Territories West Cluster Dr T W LEE, HK S12.3 Managing Patient Flow and Variability Dr N K C HUNG, HK		Session Chairman: Dr. Patrick LI, KCC CCD(CS) & CCOS(MED) / QEH DHCE(Prof Serv) & COS(MED) MC4.1 Development of Primary Percutaneous Coronary Interventions (PCI) services in Singapore Prof Terrance CHUA, National Heart Centre, Singapore MC4.2 Acute Myocardial Infarction Clinical Pathway – the QMH experience Dr Raymond CHAN		Session Chairman: Dr David LAM, HCE (Ruttonjee & Tang Shiu Kin Hospitals) Innovative Clinical Care	

1515-1545	Tea			
1545-1700	Convention Hall	Theatre 1	Theatre 2	Room 224
	* Plenary Session IV Engaging Trustworthy Services	* Special Topic IV China Healthcare	Service Priorities & Programmes 4	International Hospital Federation Forum
	Session Chairman: Ms LAU Ka-shi, Hospital Authority Member	Session Chairman: Dr W L Cheung, Director (Cluster Services)	Session Chairman : Dr Tony KO, Chief Manager (PS &RM)	Session Chairman: Dr Lawrence LAI, Senior Advisor (Medical Affairs)
	P4.1 Understanding Human Factors Contributing to Medical Mishaps Prof Charles VINCENT, UK P4.2 Enhancing Quality in Healthcare: the patient/consumer contribution Mr Russell McGOWAN, Australia	ST4.1 Strategic Directions of Beijing Health Reform – the 12th Five-Year Plan Mr FANG Laiying Director-General of Beijing Municipal Health Bureau ST4.2 Reform and Development Strategies of Public Hospitals in Shanghai – the 12th Five-Year Plan Mr CHEN Jianping, Director General, Shanghai Hospital Development Center	Quality Patient Care II	IHFF1 Healthcare system and challenges in Brazil ABRAHÃO, José Carlos (Brazil) ! IHFF2 Healthcare Delivery: Key trends in the United States DOLAN, Thomas C. (USA) IHFF3. Health Care Issues, Priorities and Reforms in Australia LAPSLEY, Helen (Australia) IHFF4 Great Eastern Japan Earthquake: Where we are and where we are going SAKAI, Tsuneo (Japan) IHFF5 Healthcare Agenda — Key Issues in France VINCENT, Gérard (France) IHFF6 Evolution of Healthcare System in Taiwan WU, Delon (Taiwan)

1545-1615	Tea
1615-1730	Convention Hall
	Presentation of Awards & Closing Ceremony
	Presentation of Best Oral Presentations Presentation of Best Poster Display Awards Celebration Session for Outstanding Staff and Teams Award 2011

* Simultaneous Interpretation: English/Putonghua # Simultaneous Interpretation: English / Cantonese

For details, please visit our Convention website www.ha.org.hk/haconvention/hac2011

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